

MR JONATHAN BERNSTEIN

MD, ChB, DOHNS, FRCS

Consultant in Otolaryngology - Head and Neck/ Thyroid Surgery

Practice Manager:

Gemma Mason

07483 831 225

pa@jbernstein.net

PO Box 76484, London NW11 1PN

Consulting at:

Bupa Cromwell Hospital

The Wellington Hospital

Imperial Private Healthcare

NHS Base:

Imperial College

Healthcare NHS Trust

1 February 2020

Re. Fees and Billing

Dear Sir/Madam

I am approved by all the usual private medical insurers, including: Allianz, April, Aviva, AXA PPP, BUPA, Bupa Global/International, Cigna, CS Healthcare, Freedom, General Medical, Groupama, Healix, Health Online, Legal & General Insurance, National Assurance, Pru Health, Saga, Simply Health, The Exeter Friendly, Vitality and WPA.

For patients who do not have private medical insurance, the fee for the initial consultation is £250 and the fee for follow-up consultations is £175. If a procedure is undertaken, private clinics charge their own fee to the patient in addition to the doctor's charge. My charge for nasendoscopy is £100.

If you do not have private medical insurance and someone else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that if someone else is to pay your bill, or if you have private medical insurance, you are responsible for payment if payment is not made.

Bills are raised by Medical Billing and Collection (MBC), Connery House, Little Chalfont, HP7 9LP. Once a bill has been received, payment can be made online at <https://payments.medbc.co.uk/>. MBC can be contacted by telephone on +44 (0)1494 763 999.

If you need to cancel your appointment, please do so a day or more in advance. A fee of £35 may be charged if you do not cancel your appointment in advance.

Following your consultation, you may need investigations such as a blood test or scan. The fees for investigations are determined by the hospital and charged to you or your private medical insurer separately. I do not have any financial interests in the hospitals, clinics or equipment used.

You can compare independent information about the quality of private treatment offered by private healthcare providers on the Private Healthcare Information Network (PHIN) website (phin.org.uk).

Yours faithfully

Jonathan Bernstein

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Imperial College Healthcare, London